# Supporting you and your staff with a
7 Day Help Desk
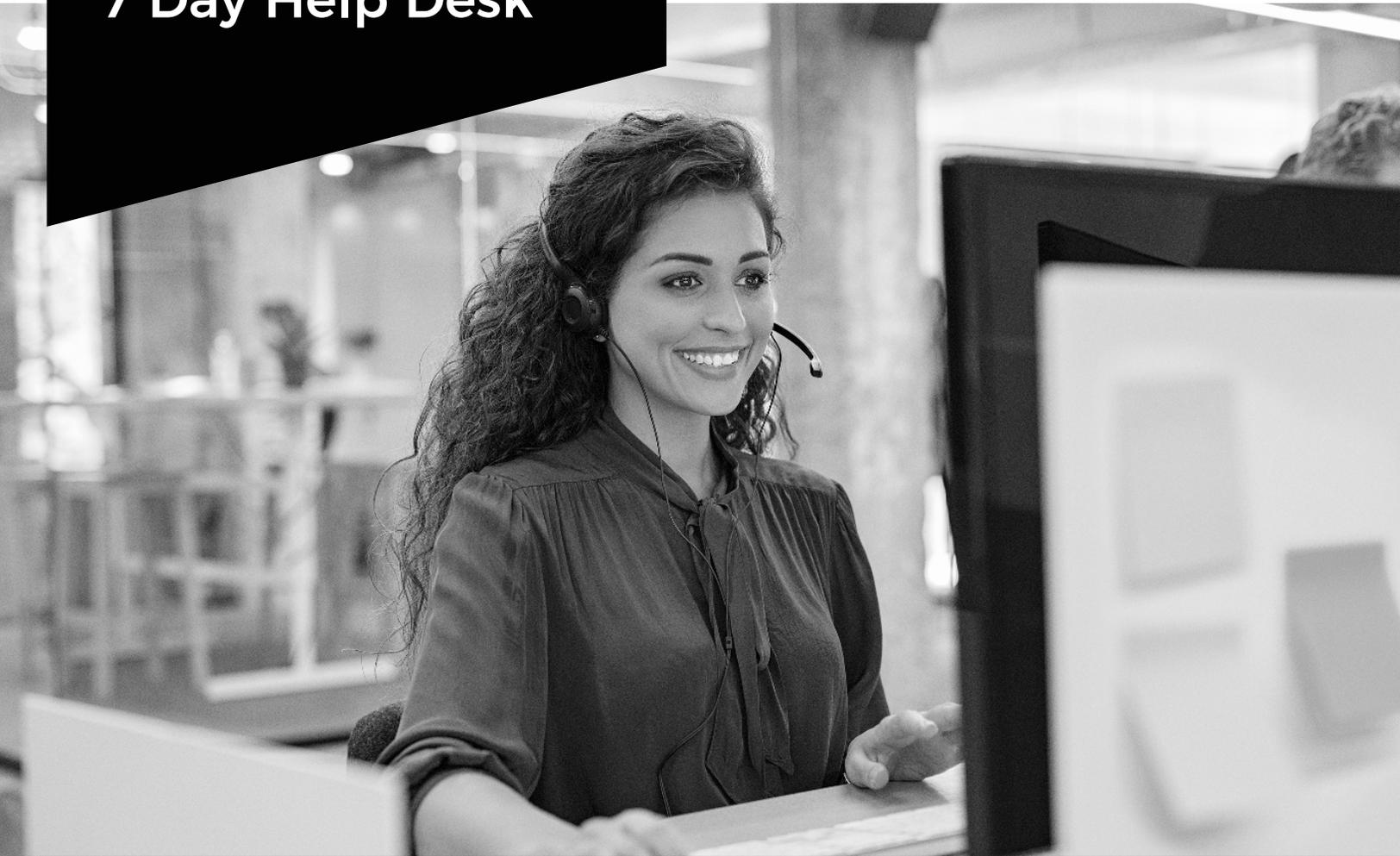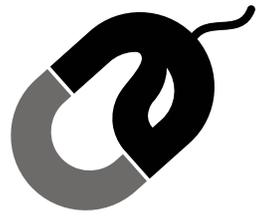
7 Day Help Desk

We work when you do and we are there when you need us

CloudSuite

Smart software monitoring your systems around the clock

Proactive

We favour proactive over reactive
Fix today before it impacts tomorrow

Get In Touch With Us.

Call Chris
0438 855 884
chris.karapetcoff@computingaustralia.group
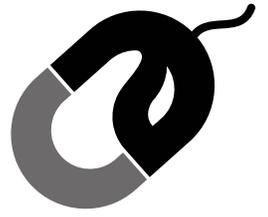
Your 7 Day Help Desk
We work when you work

A dedicated team of on call
help desk technicians

A dedicated support team –

7 days a week Help Desk –

on call, when you need them

We provide on demand IT

support to businesses

throughout Perth and

Western Australia

Help Desk Services

Computing Australia operates a 7 day help desk, staffed in Australia by Australians – how refreshing is that? Our help desk is backed by a state of the art ticketing system designed to provide our clients with real time information and incident management.

If your IT company is giving you the cold shoulder, try Computing Australia and experience the way computing should be.

Many of our clients have been with us for 15 to 20 years – you are never just a number at The Computing Australia Make the switch to an IT company that cares for your business.

SPECIALISED SKILLS

QUALITY CONTROL SYSTEMS	360° APPROACH TO IT SUPPORT	WARRANTY MANAGEMENT	ACCOUNT MANAGERS

CloudSuite

The Computing Australia Group utilises our own proprietary CloudSuite package that provides around the clock monitoring of your computers and other critical infrastructure. CloudSuite delivers a seamless help desk experience by allowing us to maintain your computers in peak condition and provide remote support wherever you happen to be working from.We also minimise downtime by doing a lot of our work after hours to avoid interfering with your work.

We work when you do

The work day is changing – business owners and their staff no longer fit their duties into the old 9 to 5 routine. They work weekends. They work evenings. So do we! The CAG help desk works 7 days a week to ensure you get timely support when you need it.

computing australia

Contact us today to see what we can do for you.
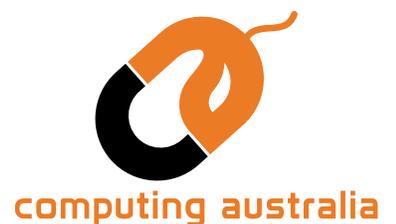
Call Chris on 0438 855 884 or email sales@computingaustralia.group